

#### PRIVACY POLICY:

We respect and are committed to protecting your privacy. We may collect personally identifiable information when you visit our site. We also automatically receive and record information on our server logs from your browser including your IP address, cookie information and the page(s) you visited. We will not sell your personally identifiable information to anyone.

CDBIA Member information is collected in our database to create our online directory. Email addresses and fax numbers will never be shared. Members can request an Excel list of current members names, company names, physical addresses and telephone numbers.

#### SECURITY POLICY

You can be confident in knowing that [www.cdbia.com](http://www.cdbia.com) is a verified Authorize.Net merchant.

Authorize.Net is committed to providing its merchant customers with the highest level of transaction processing security, safeguarding customer information and combating fraud. More merchants trust Authorize.Net than any other payment gateway to process their ecommerce transactions securely. For more information about the benefits of Authorize.Net's secure transaction processing, please visit the [Authorize.Net](http://Authorize.Net) Web site.

#### REFUND POLICIES

**Event Refund Policy:** A full refund will be issued by check or debit to credit card used provided cancellation is made 48 hours prior to the event.

**Membership Dues Refund Policy:** Dues payment are non-refundable unless the cancellation is made within 30 days from payment date or month end, whichever comes first and a written request is made to the Executive Officer with the reason for the cancellation.